

Servio IT License

Dedicated application for IT support personnel. Installed directly on support laptops to instantly receive, track, and resolve IT-related issues flagged within meeting rooms.

Key Capabilities

- Instant Room Alerts:** Automatically receive notifications on laptops when IT issues occur in specific rooms.
 - Live Status Updates:** Provide room occupants with real-time feedback on IT technician arrival times.
 - Issue Resolution Tracking:** Log and close technical incidents directly from the support laptop.
- Rapid Response Coordination:** Acknowledge and claim incoming technical support requests instantly.
 - Desktop Integration:** Native application designed specifically for IT support laptops and workstations.

License Specifications

Part Number	SERVIO-IT-LIC
License Type	Perpetual/Annual Subscription (per device)
Delivery Method	Digital Download / Cloud Activation
Platform Compatibility	Windows / macOS Laptops
Support Level	Enterprise IT Support (SLA governed)
Concurrent Users	Assigned per IT personnel laptop
Target Environment	IT Support Teams, Technical Helpdesks